Sell lumber reserves the right to refuse returns or exchanges for any reason, but the regular policy standards are as follows:

Any lumber picked up and or loaded by the customer is deemed inspected and will not be returnable for defects. If the customer was not on site at the time of the pick up (i.e. common carrier loaded) the customer has 3 days from the receipt of delivery to report any defects. Lumber returns for over purchase or exchanges for customer miss purchase will be subject to a restocking fee. Restocking fees include but are not limited to; Payment processing fees, employee handling fees

All grading and lumber standards adhere to the WCLB Standard No. 17 rule book dated September 1, 2018. Defects and the NLGA 2003

A full document of all of Sell Lumber's Sales Terms and Agreements can be found on the back of you Bill of Lading and on our website at <u>www.selllumber.com/about/legal</u>.